## Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of	)	
	)	
Connect America Fund	) <b>WC</b>	Docket No. 10-90
	)	
Second Round, Phase I	)	

To: Office of the Secretary, FCC

Attention: Chief, Wireline Competition Bureau

### CHALLENGE TO SECOND ROUND ELECTIONS FOR PHASE I CONNECT AMERICA FUNDING

Pursuant to 47 C.F.R. §54.312(c)(7) and the challenge process announced by the Wireline Competition Bureau, Rural Broadband Investments, LLC d/b/a NewWave Communications ("RBI") respectfully challenges the election of support filed by Frontier Communications ("Frontier") as part of the second round of Connect America Phase I funding. RBI requests that the Wireline Competition Bureau reject the funding applications for all census blocks listed in Exhibit A ("Contested Census Blocks"), because RBI already offers 3Mbps/758 kpbs or greater Internet service to customers located in those areas.

#### DISCUSSION

In the *Connect America Phase I Second Round Order*, the Commission established a challenge process whereby parties could challenge the status of census blocks on the National

<sup>&</sup>lt;sup>1</sup> Wireline Competition Bureau Publishes Census Blocks, and Commences Challenge Process, for Second Round of Connect America Phase I, Public Notice, DA 13-1832, released August 28, 2013.

<sup>&</sup>lt;sup>2</sup> See Exhibit A for a list of census blocks that Frontier identified as areas they plan to serve.

Broadband Map.<sup>3</sup> Consistent with the Order, RBI challenges the initial submission made by Frontier identifying the census blocks they intend to serve. RBI provides customers in the Contested Census Blocks with fixed Internet access of 3 Mbps/768 kbps or higher. <sup>4</sup> In support of this statement, RBI provides a signed certification from Phil Spencer, the Chief Executive Officer of RBI stating that RBI offers 3 Mbps/768 kbps Internet service to customers in the Contested Census Blocks.<sup>5</sup> Moreover, RBI provides redacted current customer billing records of customers in the Contested Census Blocks that purchase RBI's broadband service.<sup>6</sup> In those Contested Census Block areas where RBI offers broadband service, but does not currently have any customers purchasing the service, RBI provides customer billing records that evidence currently-served customers in the relevant areas. RBI notes that these billing records: (1) indicate the availability of broadband service; and (2) in some cases include VoIP customers that utilize RBI's broadband service. RBI also provides a spreadsheet indicating all addresses served in the Contested Census Blocks and the corresponding census block number.<sup>8</sup> As shown by the various records and certification, RBI offers a minimum of 3 Mbps/768 kbps in all of the Contested Census Blocks.

<sup>&</sup>lt;sup>3</sup> Connect America Fund, Report and Order, 28 FCC Rcd 7766 at ¶ 28 (2013) ("Connect America Phase I Second Round Order").

<sup>&</sup>lt;sup>4</sup> See Exhibit C, Service Offerings on RBI's Website.
<sup>5</sup> See Exhibit B, Certification of Phil Spencer.

<sup>&</sup>lt;sup>6</sup> See Exhibit D, Broadband Customer Billing Records.

<sup>&</sup>lt;sup>7</sup> See Exhibit E, General Customer Billing Records.

<sup>&</sup>lt;sup>8</sup> See Exhibit F, Address List.

#### CONCLUSION

RBI requests that the Contested Census Blocks be acknowledged as "served" areas and removed from the list of areas eligible for Phase I support.

Respectfully submitted,

Rural Broadband Investments, LLC d/b/a NewWave Communications

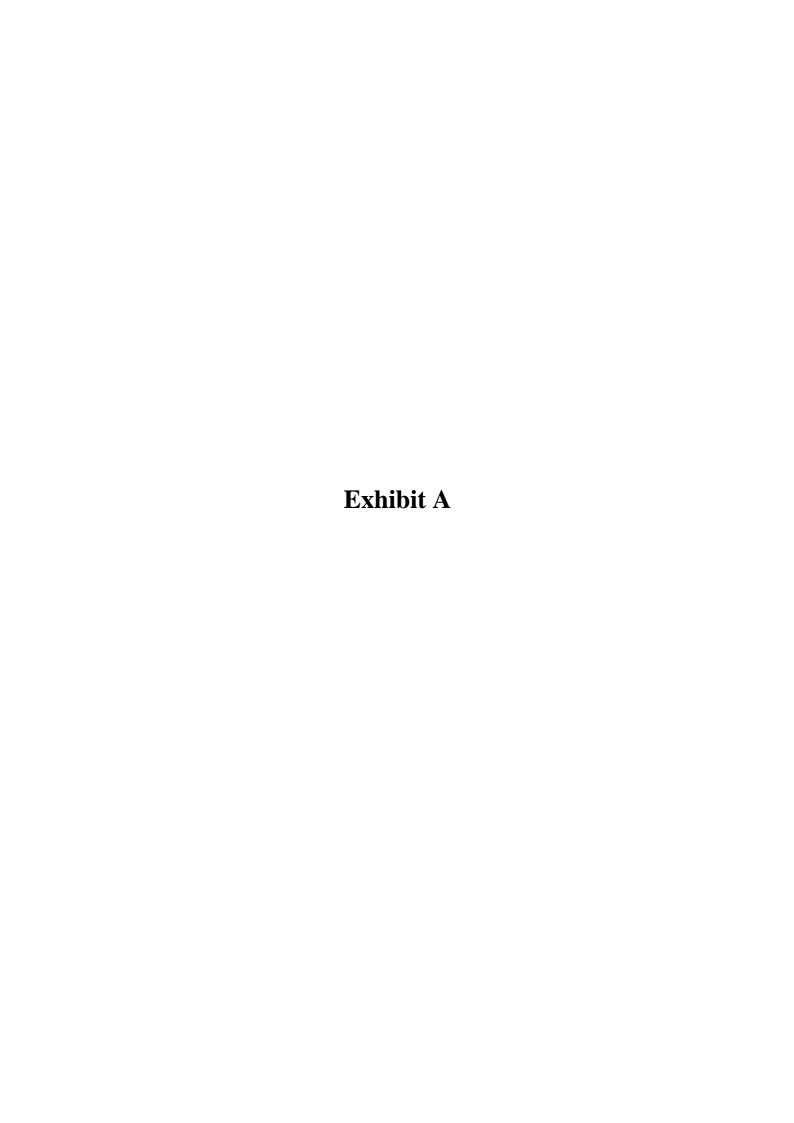
By:

Mark J. Palchick Rebecca E. Jacobs

Womble Carlyle Sandridge & Rice, LLP

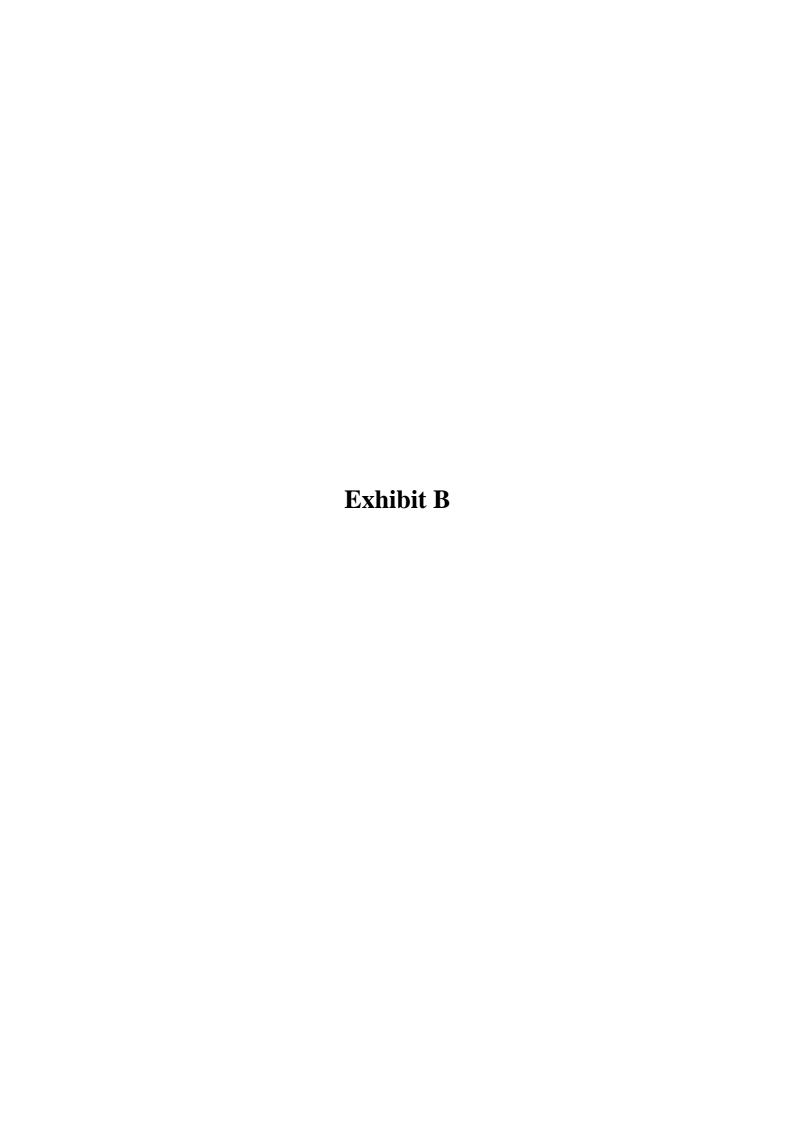
1200 Nineteenth Street, NW Suite 500 Washington, DC, 20036 (202) 857-4400 (202) 467-6910 (fax)

September 27, 2013



#### LIST OF RBI-SERVED CENSUS BLOCKS

ILLINOIS	181259541002217	181259542002019	181259542002070
	181259541002218	181259542002019	181259542002070
171859572005067	181259542001009	181259542002021	181259542002071
171859572005250	181259542003025	181259542002021	181259542002074
171939584003044	181019503002018	181259542002023	181259542002075
	181259539002104	181259542002024	181259542002076
INDIANA	181259539002158	181259542002025	181259542003000
404250520004022	181259539002159	181259542002026	181259542003001
181259539001022	181259539003024	181259542002027	181259542003002
181259539001034	181259542001009	181259542002028	181259542003005
181259541001067	181259542001017	181259542002029	181259542003008
181259541002000	181259542001026	181259542002030	181259542003009
181259541002068	181259542001027	181259542002031	181259542003010
181259541002147	181259542001031	181259542002032	181259542003013
181259541002152	181259542001032	181259542002033	181259542003014
181259541002155	181259542001035	181259542002034	181259542003045
181259541002170	181259542001039	181259542002035	181259542003046
181259541002172	181259542001052	181259542002036	181259542003047
181259541002174	181259542001053	181259542002038	181259542003052
181259541002175	181259542001070	181259542002039	181259542003054
181259541002185	181259542001072	181259542002040	181259542003057
181259541002187	181259542001073	181259542002041	181259542003058
181259541002188	181259542001074	181259542002043	
181259541002189 181259541002192	181259542001076	181259542002046	
181259541002192	181259542002000	181259542002047	
181259541002194	181259542002001	181259542002048	
181259541002197	181259542002002	181259542002049	
181259541002197	181259542002003	181259542002050	
181259541002190	181259542002004	181259542002051	
181259541002201	181259542002005	181259542002052	
181259541002201	181259542002006	181259542002053	
181259541002203	181259542002007	181259542002055	
181259541002204	181259542002008	181259542002056	
181259541002205	181259542002009	181259542002060	
181259541002206	181259542002010	181259542002061	
181259541002207	181259542002011	181259542002062	
181259541002208	181259542002012	181259542002063	
181259541002211	181259542002013	181259542002064	
181259541002212	181259542002014	181259542002065	
181259541002215	181259542002015	181259542002066	
181259541002216	181259542002016	181259542002067	
181259541002216	181259542002017	181259542002068	
	181259542002018	181259542002069	



#### CERTIFICATION OF PHIL SPENCER

#### I, Phil Spencer, declare the following:

- 1. I am the Chief Executive Officer for Rural Broadband Investments, LLC d/b/a NewWave Communications ("RBI"), which operates cable television systems in the census blocks identified in Exhibit A.
- 2. I have reviewed the foregoing "Challenge to Second Round Elections for Phase I Connect America Funding" (the "Challenge").
- 3. I certify that RBI offers 3 Mbps/768 kbps or greater Internet service to customers located in the census blocks identified in Exhibit A.

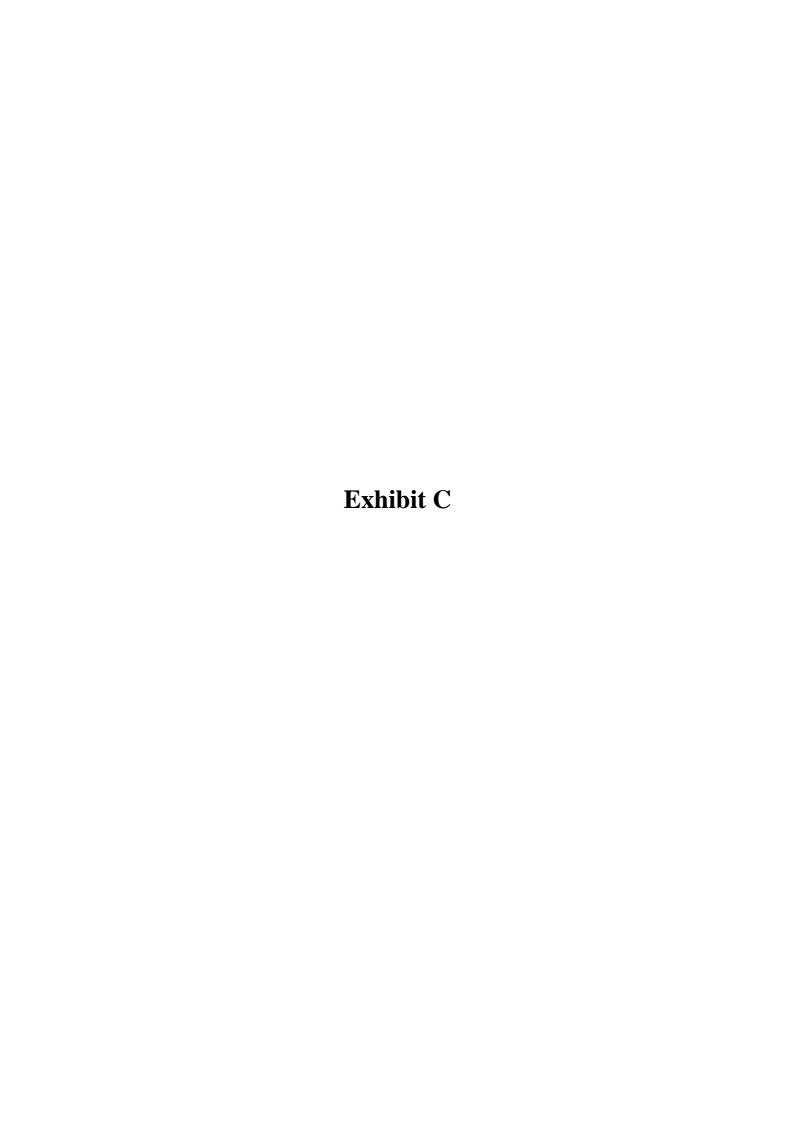
To the best of my knowledge, I state under penalty of perjury that the Challenge and the foregoing are true and correct.

September 27, 2013

Phil Spencer

CEÒ

Rural Broadband Investments, LLC d/b/a NewWave Communications









High speeds

#### **High Speed Internet**

We are committed to offering the fastest internet speeds in your community. NewWave High Speed Internet keeps you connected to all of your online favorites like music, movies and shopping – without waiting or the bother of busy signals. You can play the latest games in real time and stream videos without interruptions...all at incredible speeds.

- · Surf, search and download large files at incredible speeds
- · Allows for up to 5 email accounts
- Over 250 times faster than dial-up
- 10 times faster than 1.5mbps DSL
- Be unstoppable in online gaming!



#### Deluxe

If your Internet use is mostly sending emails to your friends, with the occasional online shopping trip, and some simple 'net surfing and site visits, this 3Mbps speed is an ideal choice. Good speed at a great value, with excellent utility and reliability. There's no need for a second phone line, and you don't have to accept the limitations of DSL service. This may be just right for you!



#### Platinum

Choose our 10Mbps service if you send and receive photos, if you download short videos, if you send and receive files. This is an excellent choice if you occasionally work from home, or if you have youngsters who are doing homework research online. You get all of our standard Internet features, of course, but with the faster speed and bigger capacity you need.

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#### Ultimate

Want something even faster? 15Mbps is the right speed if you download films and TV shows – your programs download in a flash. 15Mbps is also a good choice if you are gaming with your friends – most games work great at this level. On a more serious note, this speed is also great for web-conferencing and content sharing.



#### WarpWave (30Mbps)

Are you a serious gamer? Do you use lots of bandwidth? Is speed what you need? The NewWave 30Mbps level combines speed with capacity...you'll see the difference

30Mbps download / 3Mbps upload



#### WarpWave (50Mbps)

Crazy fast, crazy big. 50Mbps is what you are looking for if you have a network of computers, if you are backing up files, if you need extra, extra muscle in your keyboard.

50Mbps download / 5Mbps upload



#### Wireless Home Networking

Let freedom ring when you make your home wireless! Surf whenever and wherever you want with wireless home networking. NewWave now offers a wireless cable modem. This modem, combined with your computer's wireless card, allows you to search, shop, download and work throughout your home.



Internet Speed Test

Are you experiencing slow internet speeds? Slow speeds can be caused by many things first run a <u>Speed Test</u> to see how your internet is performing. If the test comes back with the correct download and upload speeds the problem resides with your computer performance.

#### Top Internet FAQs

Can I set up a home network? Can I buy my cable modem? What is WiFi? How is speed measured? What if I lose my Internet? What is the range of wireless?



#### **Customer Care Center**

Phone: 1.888.8NEWWAVE (1.888.863.9928)

Email: info@newwavecom.com

#### Quick Links







#### **Our Company**

About Us
Careers
Locations
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#### Search Our Site

Enter the keywords... Submit Query

#### **Products**

TV Internet Phone Bundles Business

#### Tools

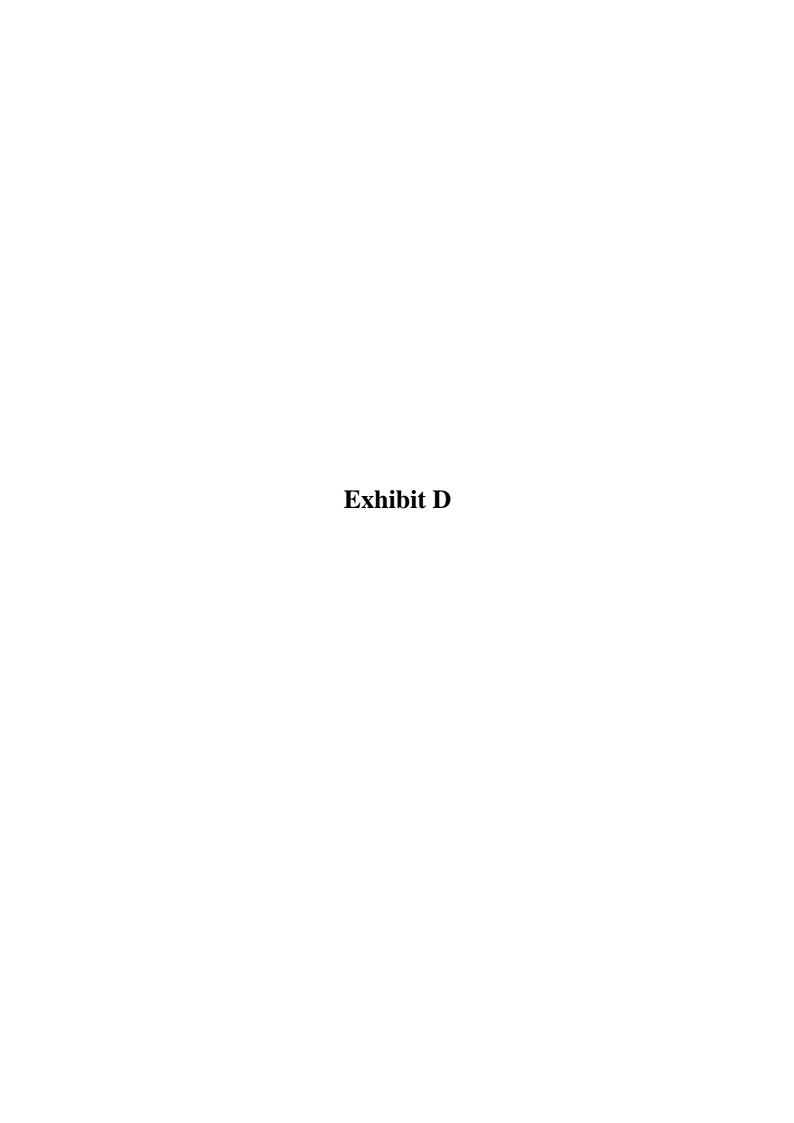
Check Your Email Phone Manager Channel Lineups Pay Your Bill System Maintenance Online Chat Order

#### **Customer Service**

Contact Us Customer Survey President's Club President's Promise Payment Centers Customer Guide Broadcast Surcharge Bill Float

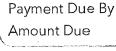


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newwavecom.com

Account Number



1-888-863-9928

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GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill. Everybody wins! FOR SERVICE AT: 4868 S ROYALTY RD WINSLOW, IN 47598

#### Principly Statement Admining

Service Period Previous Balance Payments and Adjustments Current Charges Total Amount Due 09/24/13 - 10/23/13



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



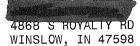
#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay.html</u> for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back
Please return this portion with your payment

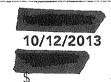
NEW AVE PO BOX 988 SIKESTON, MO 63801



Account Number
Payment Due By
Amount Due

Amount Due

Amount Enclosed



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If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at http://newwavecom.com/bsa.pdf.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

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Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

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<b>PHONE</b>	



This statement refl	ects payments received through 09/13/2013
08/15	Amount of Last Statement
PAYMENTS AND	ADJUSTMENTS
08/22	Payment Received - Thank You
	Subtotal
SERVICE CHARG	ES
09/24 - 10/23	Basic Service
09/24 - 10/23	Expanded Basic Service
09/24 - 10/23	Modem Rental
09/24 - 10/23	High Speed Data
09/24 - 10/23	Broadcast Surcharge
	Subtotal
TAXES AND FEES	
09/24 - 10/23	FCC Fee
	Subtotal
TAXES AND FEE:	
	Franchise Fee
	State Sales Tax
	Subtotal

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COSYPAY automatic payment options	AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT	VISA DISCOVER MERCHANIA STRAIGHT
Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.	AUTOMATIC MONTHLY PAYMENT - ONE TIME PAYMENT - CREDIT/DEBIT CARD
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Signature:	Exp. Date: MonthYear
SAVE TIME AND MONEY visit newwavecom.com/easypay for free online payment service	Signature:



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Account Number Payment Due By

Amount Due



On Receipt

\$109.97

1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

#### **Payment Options**

- Online newwayecom.com/easypay
- Automated Payment Service 888-863-9928 Make payment over the phone without the need for an operator
- Billfloat see newwave.com for details Get up to 30 days to pay, bank account required

FOR SERVICE AT: 4798 S ROYALTY RD WINSLOW, IN 47598

#### Mondily Statement Summerly

Service Period Previous Balance Payments and Adjustments Current Charges Total Amount Due

06/30/13 - 07/29/13



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

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Important billing detail on back Please return this portion with your payment

NEW/AVE PO BOX 988 SIKESTON, MO 63801

4798 S ROYALTY RD WINSLOW, IN 47598

Account Number Payment Due By Amount Due

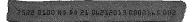
Amount Enclosed



Make checks payable to:

NEWWAVE COMMUNICATIONS PO BOX 988 SIKESTON, MO 63801

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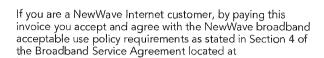






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http://newwavecom.com/bsa.pdf.



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This statement reflects p	payments received through 06/20/2013	3

05/21	Amount of Last Statement
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#### **PAYMENTS AND ADJUSTMENTS**

06/18 05/22 Payment Received - Thank You . . . . . . 

#### SERVICE CHARGES

06/30 - 07/29 Platinum High Speed Data Service . . . . 

TOTAL AMOUNT DUE NOW .....



AUTOMATIC PAYMENT OPTIONS	AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT	VISA DISCOVER LIFERENT LIFERENT DISCOVER LIFERENT DISCOVER LIFERENT DISCOVER DISCOVE
Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.	AUTOMATIC MONTHLY PAYMENT - ONE TIME PAYMENT - CREDIT/DEBIT CARD
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Signature:	Exp. Date: Month Year
SAVE TIME AND MONEY visit newwavecom.com/easypay for free online payment service	Signature:





Account Number
Payment Due By
Amount Due





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We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT: 1544 E COUNTY ROAD 475 S WINSLOW, IN 47598

#### Microbidy Stationario Summerly

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due

09/12/13 - 10/11/13



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Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

President's Club –

The President's Club is an exclusive offer for customers who subscribe to our highest value package — the Tidal Wave. In addition to our top-level service, President's Club members enjoy a number of other special features:

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Dedicated Customer Care Access Guaranteed Technical Resolution Special Offers

A Free Movie Every Month!

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NEW PO BOX 988
SIKESTON, MO 63801



Account Number
Payment Due By
Amount Due
Amount Enclosed



Make checks payable to:











Account Number

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at http://newwavecom.com/bsa.pdf.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

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	$\Box$
PHON	E

This statement reflects payments received through 09/02/2013

08/02	Amount of Last Statement	
PAYMENTS AND ADJUSTMENTS		
08/28	Payment Received - Thank You	
SERVICE CHARGE	35	
08/02	Directory Assistance Charges	
09/12 - 10/11	Family Plus	
09/12 - 10/11	Unlimited Phone Service	
09/12 - 10/11	Basic Service	
09/12 - 10/11	Expanded Basic Service	
09/12 - 10/11	1 Digital High Definition Starter	
09/12 - 10/11	1 Digital Starter	
09/12 - 10/11	Platinum High Speed Data Service	
09/12 - 10/11	Modem Rental	
09/12 - 10/11	Broadcast Surcharge	
09/12 - 10/11	1 Basic Service Discount	
09/12 - 10/11 09/12 - 10/11	1 Basic Service Discount	
09/12 - 10/11	1 Contract Service Discount	
09/12 - 10/11	High Speed Data Discount	
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TAXES AND FEES	FCC Fee	
09/12 - 10/11	Subtotal	
TAXES AND FEES		
	Franchise Fee	
	State Sales Tax	
	Subtotal	
TELEPHONE TAXES AND FEES		
	911 Tax	

Your select provider is Big River Telephone



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Signature:\_

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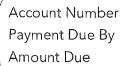
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newwavecom.com/livechatactive.php







newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



GET 30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill. Everybody wins!

FOR SERVICE AT: 1543 E COUNTY ROAD 550 S WINSLOW, IN 47598

#### Bhorithly Statemant Summer,

Service Period Previous Balance Payments and Adjustments **Current Charges** Total Amount Due





Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

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Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back Please return this portion with your payment

SIKESTON, MO 63801

NEW AVE PO BOX 988

PO BOX 247 WINSLOW, IN 47598

Account Number Payment Due By Amount Due Amount Enclosed



Make checks payable to:

**NEWWAVE COMMUNICATIONS** PO BOX 988 SIKESTON MO 63801

1915424010001062







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Account Number



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debit/credit card. It's easy, secure, and convenient!

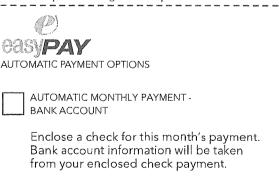
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07/31	Amount of Last Statement
PAYMENTS AND 08/19	
	Payment Received - Thank You
SERVICE CHARGI	ES Appendix
09/08 - 10/07	Unlimited Phone Service
09/08 - 10/07	Basic Service , ,
09/08 - 10/07 09/08 - 10/07	Expanded Basic Service
09/08 - 10/07	Modem Rental
09/08 - 10/07	Broadcast Surcharge
09/08 - 10/07	1 Basic Service Discount
09/08 - 10/07	1 Basic Service Discount
09/08 - 10/07	High Speed Data Discount
	Subtotal
TAXES AND FEES	
09/08 - 10/07	FCC Fee
	Subtotal
TAXES AND FEES	;
	Franchise Fee
	State Sales Tax
	Subtotal
TELEPHONE TAX	ES AND FEES
	911 Tax
	Telephone Federal Usf Fee
	In State Universal Service Fund
	Subscriber Line Charge
	Subtotal

Your select provider is Big River Telephone



Signature:\_

SAVE TIME AND MONEY

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AUTOMATIC MONTHLY CREDIT CARD PA	ymenț or one time only
VISA DISCOVER	Memorial Section
AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD	ONE TIME PAYMENT - CREDIT/DEBIT CARD
Card # Year	
Signature:	



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Area's fastest internet.



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Account Number Payment Due By Amount Due





newwavecom.com



1-888-863-9928

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GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill. Everybody wins!

FOR SERVICE AT: 1645 E COUNTY ROAD 550 S WINSLOW, IN 47598

#### Mentility Stationical Situations

Service Period Previous Balance Payments and Adjustments **Current Charges** Total Amount Due

10/06/13 - 11/05/13



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

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Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

NEW/AVE PO BOX 988 SIKESTON, MO 63801

1645 E COUNTY ROAD 550 S WINSLOW, IN 47598

Please return this portion with your payment Account Number

> Payment Due By Amount Due Amount Enclosed



Make checks payable to:

NEWWAVE COMMUNICATIONS PO BOX 988 SIKESTON MO 63801

D3724525050000054346



E 0100 NO RF 26 07262013 0002817 00







Account Number



If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at http://newwavecom.com/bsa.pdf.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

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for free online payment service

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08/28	Amount of Last Statement	No. All and
<b>PAYMENTS AND</b> 09/06	ADJUSTMENTS Payment Received - Thank You	
	Platinum High Speed Data Service  Modem Rental	

This statement reflects payments received through 09/25/2013

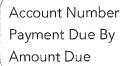
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68Sy <b>PAY</b> automatic payment options	AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY		
AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT	VISA DISCOVER MENTAL ME		
Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.	AUTOMATIC MONTHLY PAYMENT - ONE TIME PAYMENT - CREDIT/DEBIT CARD		
Cinnahum	Card #		
Signature:	Exp. Date: Month Year		
SAVE TIME AND MONEY			
s visit <u>newwavecom.com/easypay</u>	Signature:		



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newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

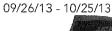


GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$5 off their next 51. Everybody wins! FOR SERVICE AT: 1687 E COUNTY ROAD 550 S WINSLOW, IN 47598

#### Monthly Statement Summers

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due



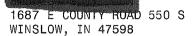


Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back
Please return this portion with your payment





Account Number Payment Due By Amount Due Amount Enclosed



DO NOT PAY - ACCOUNT IS DRAFTED AUTOMATICALLY - THANK YOU

Make checks payable to:





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Account Number



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TOTAL AMOUNT DUE NOW .....

08/19	Amount of Last Statement	<b>VELTE</b>
<b>PAYMENTS AND</b> 08/27	ADJUSTMENTS Payment Received - Thank You Subtotal	
SERVICE CHARG	ES	
	Modem Rental	<b>SERVICE</b>
	1 Hsd No Cable	OUTSIDE"
09/26 - 10/25	High Speed Data	
	Subtotal	. Attents

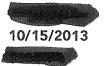
COSY <b>PAY</b> AUTOMATIC PAYMENT OPTIONS	AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY				
AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT	VISA DISCOVER MANUAL MA				
Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.	AUTOMATIC MONTHLY PAYMENT - ONE TIME PAYMENT - CREDIT/DEBIT CARD				
Signature:	Card #				
orgnature	Exp. Date: Month Year				
SAVE TIME AND MONEY visit newwavecom.com/easypay for free poline payment service	Signature:				



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Account Number Payment Due By Amount Due





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1-888-863-9928

FOR SERVICE AT: We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



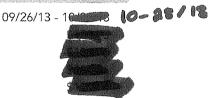
GET 30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill. Everybody wins!

4715 S COUNTY ROAD 175 E WINSLOW, IN 47598

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Service Period Previous Balance Payments and Adjustments **Current Charges** Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



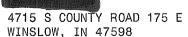
#### **SAVE TIME AND MONEY**

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Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back Please return this portion with your payment

**NEWWAVE** PO BOX 9B8 SIKESTON, MO 63801



Account Number Payment Due By Amount Due Amount Enclosed



Make checks payable to:











Account Number



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(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

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PHONE	

This statement i	effects payments received through 09/1//20	13
08/19	Amount of Last Statement	Á

**PAYMENTS AND ADJUSTMENTS** 

08/28

Payment Received - Thank You . . . . . 

Amount of Last Statement . . . . . . . . .



SERVICE CHARGES

09/26 - 10/25	Unlimited Phone Service
09/26 - 10/25	Basic Service
09/26 - 10/25	Expanded Basic Service
	Platinum High Speed Data Service
	Modem Rental
09/26 - 10/25	Broadcast Surcharge
09/26 - 10/25	1 Basic Service Discount
09/26 - 10/25	1 Basic Service Discount
09/26 - 10/25	High Speed Data Discount
	Subtotal

TAXES AND FEES

TAXES AND FEES

**TELEPHONE TAXES AND FEES** 

Telephone Federal Usf Fee . . . . . . . . . In State Universal Service Fund . . . . . . Indiana Utility Receipts Tax . . . . . . . . . . 



Your select provider is Big River Telephone



Enclose a check for this month's payment.

Bank account information will be taken from your enclosed check payment.

Signature:\_\_



SAVE TIME AND MONEY

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Card #					

Card #	
Exp. Date: Month	Year
Signature:	





Account Number
Payment Due By
Amount Due





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1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill. Everybody wins! FOR SERVICE AT: 1799 E COUNTY ROAD 550 S WINSLOW, IN 47598

#### Monthly Statement Summery

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due

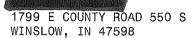


Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back
Please return this portion with your payment

NEW AVE PO BOX 988 SIKESTON, MO 63801



Account Number Payment Due By Amount Due Amount Enclosed



DO NOT PAY - ACCOUNT IS DRAFTED AUTOMATICALLY - THANK YOU

Make checks payable to:











Account Number



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(IN0272) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

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08/19	Amount of Last Statement
PAYMENTS AND	ADJUSTMENTS
08/27	Payment Received - Thank You
	34000041
SERVICE CHARG	ES
09/26 - 10/25	Basic Service
09/26 - 10/25	Expanded Basic Service
09/26 - 10/25	High Speed Data
09/26 - 10/25	Basic Digiphone Service
09/26 - 10/25	Broadcast Surcharge
	Subtotal
TAXES AND FEES	S
09/26 - 10/25	FCC Fee
	Subtotal
TAXES AND FEE	5
	Franchise Fee
	Subtotal
09/26 - 10/25 <b>TAXES AND FEE:</b> 09/26 - 10/25	Broadcast Surcharge Subtotal  FCC Fee Subtotal  Franchise Fee State Sales Tax

This statement reflects payments received through 09/17/2013

911 Tax..... Telephone Federal Usf Fee . . . . . . . . . . . . . In State Universal Service Fund . . . . . . . Indiana Utility Receipts Tax..... 



TOTAL AMOUNT DUE NOW .....

Signature:\_

**TELEPHONE TAXES AND FEES** 



Your select provider is Big River Telephone



AUTOMATIC MONTHLY PAYMENT -**BANK ACCOUNT** 

> Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature:\_\_\_



#### SAVE TIME AND MONEY

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AL	JTOMATIC N	ONTHL	y Credit Ca	RD PAY	MENT OR O	ae time only
	VISA		DISCOVER		Менен пр	AVE JIGHT ID 74 M 53
	AUTOMATIC CREDIT/DEB			NT -	1 i	E TIME PAYMENT DIT/DEBIT CARD
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Account Number
Payment Due By
Amount Due





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TELLAFREND

GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill. Everybody wins! FOR SERVICE AT: 2895 E STATE RD 364 WINSLOW, IN 47598

#### Withhilly Shakemani Shamming

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due

09/19/13 - 10/18/13



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

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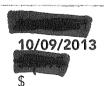
Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

NEW AVE PO BOX 988 SIKESTON, MO 63801

2895 E STATE ROAD 364 WINSLOW, IN 47598 Please return this portion with your payment

Account Number
Payment Due By
Amount Due
Amount Enclosed



Make checks payable to:











Account Number,



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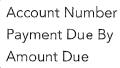
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08/12	Amount of Last Statement	NEW TOTAL
PAYMENTS AND	ADJUSTMENTS	
09/02	Payment Received - Thank You	
SERVICE CHARG	<del></del>	
	Modem Rental	
09/19 - 10/18	High Speed Data	1908/00/0
	Subtotal	. 4007-95
TOTAL AMOUNT	DUE NOW	

This statement reflects payments received through 09/11/2013

	Manual Control of the	
	PAY MATIC PAYMENT OPTIONS	AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
1 1	AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT	VISA DISCOVER MENICATORIS DE DESIGNATION DE DESIGNA
	Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.	AUTOMATIC MONTHLY PAYMENT - ONE TIME PAYMENT - CREDIT/DEBIT CARD
		Card #
Signat	ture:	Exp. Date: Month Year
	SAVE TIME AND MONEY	· · · · · · · · · · · · · · · · · · ·
\$	visit <u>newwavecom.com/easypay</u> for free online payment service	Signature:









newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

Effective July 1st, customers will notice a decrease of 2 cents in their phone taxes in order to comply with Federal USF rates established by the FCC.

FOR SERVICE AT: 2542 E STATE RD 364 WINSLOW, IN 47598

#### Monthly Statement, Sitement

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due

07/24/13 - 08/23/13



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY

# President's Club —

The President's Club is an exclusive offer for customers who subscribe to our highest value package — the Tidal Wave. In addition to our top-level service, President's Club members enjoy a number of other special features:



Dedicated Customer Care Access Guaranteed Technical Resolution Special Offers

A Free Movie Every Month!

offer for customers who ge — the Tidal Wave. In Sident's Club members

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

visit <u>newwavecom.com/easypay.html</u> for free online payment service

Important billing detail on back

Please return this portion with your payment

NEW AVE PO BOX 988

PO BOX 988 SIKESTON, MO 63801

7522 0100 NO RP 15 07152013 NYNNNNN DD04618 S1 T2  $339\ 1\ AV\ 0.357$ 

2542 E STATE ROAD 364 WINSLOW IN 47598-8736

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Account Number Payment Due By Amount Due Amount Enclosed



Make checks payable to:









This statement reflects payments received through 07/14/2013



Account Number

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(IN0272) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

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PH	ONE



06/14	Amount of Last Statement
PAYMENTS AND	ADJUSTMENTS
06/28	Payment Received - Thank You
SERVICE CHARGI	ES .
07/24 - 08/23	Family Plus
07/24 - 08/23	Unlimited Phone Service
07/24 - 08/23	Basic Service
07/24 - 08/23	Expanded Basic Service
07/24 - 08/23	2 Digital High Definition Starter
07/24 - 08/23	Platinum High Speed Data Service
07/24 - 08/23	Modem Rental
07/24 - 08/23	Broadcast Surcharge
07/24 - 08/23	1 Basic Service Discount
07/24 - 08/23	1 Basic Service Discount
07/24 - 08/23	1 Contract Service Discount
07/24 - 08/23	High Speed Data Discount
	Subtotal
TAXES AND FEES	
07/24 - 08/23	FCC Fee
	Subtotal
TAXES AND FEES	
	State Sales Tax
	Subtotal
TELEPHONE TAX	ES AND FFFS
	911 Tax
	Telephone Federal Usf Fee
	In State Universal Service Fund
	Subscriber Line Charge

Your select provider is Big River Telephone

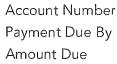


AUTOMATIC MONTHLY CREDIT CARD PAY	MENT OR ONE TIME ONLY
VISA DISCOVER	Manadean Prosta
AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD	ONE TIME PAYMENT - CREDIT/DEBIT CARD
Card #	
Exp. Date: Month Year	
Signature:	



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newwavecom.com



1-888-863-9928

ve certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT: 4166 S COUNTY ROAD 300 E WINSLOW, IN 47598

#### Monday Systeman Somming

Service Period Previous Balance Payments and Adjustments Current Charges Total Amount Due

09/26/13 - 10/25/13



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

visit newwavecom.com/easypay.html for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501



\*Some restrictions may apply, Limited time only.

Important billing detail on back

Please return this portion with your payment

NEWVAVE PO BOX 988 SIKESTON, MO 63801

4166 S COUNTY ROAD 300 E WINSLOW, IN 47598

Account Number Payment Due By Amount Due Amount Enclosed



Make checks payable to:













Account Number



If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at http://newwavecom.com/bsa.pdf.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: www.newwavecom.com for details. NewWave Communications is an Equal Opportunity Employer.

PHONE		

This statement reflects payments received through 09/17/2013 

**PAYMENTS AND ADJUSTMENTS** 

08/29

08/19





SERVICE CHARGES

09/26 - 10/25	Family Plus	
09/26 - 10/25	Unlimited Phone Service	
09/26 - 10/25	Basic Service	
09/26 - 10/25	Expanded Basic Service	CARDON S
09/26 - 10/25	1 Digital High Definition Starter	ė.
09/26 - 10/25	Starz! Superpak	ļ
09/26 - 10/25	Platinum High Speed Data Service	
09/26 - 10/25	Modem Rental	
09/26 - 10/25	Broadcast Surcharge	
09/26 - 10/25	1 Basic Service Discount	
09/26 - 10/25	1 Basic Service Discount	
09/26 - 10/25	1 Contract Service Discount	
09/26 - 10/25	High Speed Data Discount	
	Subtotal	

**TAXES AND FEES** 



**TAXES AND FEES** 



**TELEPHONE TAXES AND FEES** 

Telephone Federal Usf Fee . . . . . . . . . . . . .



Your select provider is Big River Telephone



**AUTOMATIC PAYMENT OPTIONS** 

AUTOMATIC MONTHLY PAYMENT -BANK ACCOUNT

> Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature:\_\_\_\_



SAVE TIME AND MONEY

visit newwavecom.com/easypay for free online payment service

VISA







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AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD

	ONE TIME PAYMENT
<u> </u>	CREDIT/DEBIT CARD

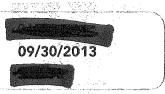
Exp. Date: Month\_\_\_\_\_ Year\_\_\_

Signature:\_





Account Number
Payment Due By
Amount Due





newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill. Everybody wins! FOR SERVICE AT: 4187 S COUNTY ROAD 300 E WINSLOW, IN 47598

#### Michaelity Sylvenicean Commission

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due

09/10/13 - 10/09/13

yment processing.

Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay.html</u> for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

NEW AVE PO BOX 988 SIKESTON, MO 63801



4187 S COUNTY ROAD 300 E WINSLOW, IN 47598

Please return this portion with your payment

Account Number

Payment Due By Amount Due Amount Enclosed



Make checks payable to:

















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www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

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for free online payment service

PHON	E



	• •
08/02	Amount of Last Statement
PAYMENTS AND	ADJUSTMENTS
08/12	Payment Received - Thank You
SERVICE CHARG	ES
09/10 - 10/09	Basic Service
09/10 - 10/09	Expanded Basic Service
09/10 - 10/09	Platinum High Speed Data Service
09/10 - 10/09	Modem Rental
09/10 - 10/09	Broadcast Surcharge
09/10 - 10/09	1 Basic Service Discount
	Subtotal
TAXES AND FEE!	5
09/10 - 10/09	FCC Fee
	Subtotal
TAXES AND FEES	
	Franchise Fee
	State Sales Tax
	Subtotal

TOTAL AMOUNT DUE NOW .....

This statement reflects payments received through 09/02/2013

CASYPAY AUTOMATIC PAYMENT OPTIONS	AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT	VISA DISCOVER Medicalistist Company
Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.	AUTOMATIC MONTHLY PAYMENT - ONE TIME PAYMEN CREDIT/DEBIT CARD
Signature:	Card #
	Exp. Date: MonthYear
\$ SAVE TIME AND MONEY \$ visit newwavecom com/easybay	Signature:





Account Number
Payment Due By
Amount Due



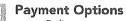


newwavecom.com



1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.



- Online newwavecom.com/easypay
- Automated Payment Service 888-863-9928
   Make payment over the phone without the need for an operator
- Billfloat see newwave.com for details
   Get up to 30 days to pay, bank account required

FOR SERVICE AT: 4087 S COUNTY ROAD 300 E WINSLOW, IN 47598

#### Mentily Statement Summers

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due

09/16/13 - 10/15/13



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay.html</u> for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

NEWAVE PO BOX 988 SIKESTON, MO 63801 Please return this portion with your payment

Account Number
Payment Due By
Amount Due
Amount Enclosed



4087 S COUNTY ROAD 300 E WINSLOW, IN 47598

Make checks payable to:

NEWWAVE COMMUNICATIONS PO BOX 988 SIKESTON, MO 63801

036904102000158514













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for free online payment service

PHONE	

This statement reflects	payments	received	through	09/06/2013

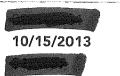
08/09	Amount of Last Statement		
PAYMENTS AND	ADJUSTMENTS		
09/06	Late Payment Fee		
08/22	Payment Received - Thank You		
	Subtotal		
SERVICE CHARG	ES		
09/16 - 10/15	Basic Service		
09/16 - 10/15	Expanded Basic Service		
09/16 - 10/15	Platinum High Speed Data Service		
09/16 - 10/15	Modem Rental		
09/16 - 10/15	Broadcast Surcharge		
09/16 - 10/15	1 Basic Service Discount		
Subtotal			
TAXES AND FEES	5		
09/16 - 10/15	FCC Fee		
	Subtotal		
TAXES AND FEES			
	Franchise Fee		
	State Sales Tax		
	Subtotal		
TOTAL AMOUNT DUE NOW			

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GRESTPAY AUTOMATIC PAYMENT OPTIONS	AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT	VISA DISCOVER MESSERGILLE PROPERTY DESCRIPTION OF THE PROPERTY
Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.	AUTOMATIC MONTHLY PAYMENT - ONE TIME PAYMENT - CREDIT/DEBIT CARD
Constitute	Card #
Signature:	Exp. Date: MonthYear
SAVE TIME AND MONEY	
visit <u>newwavecom.com/easypay</u>	Signature:





Account Number
Payment Due By
Amount Due





newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



GET <sup>3</sup>30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your triends will get \$5 off their next bill, Everybody wins! FOR SERVICE AT: 4139 S COUNTY ROAD 300 E WINSLOW, IN 47598

#### Monday Station (and Summer)

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due

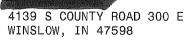


Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

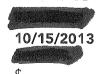
Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back
Please return this portion with your payment

NEW AVE PO BOX 988 SIKESTON, MO 63801



Account Number Payment Due By Amount Due Amount Enclosed



DO NOT PAY - ACCOUNT IS DRAFTED AUTOMATICALLY - THANK YOU

Make checks payable to:













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**Need More Time to Pay?** BillFloat can pay your bill now and you pay BillFloat back later. Visit <a href="https://www.newwavecom.com">www.newwavecom.com</a> for more details.

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PHONE	

This statement reflects payments received through 09/17/2013

08/19	Amount of Last Statement	Discount of		
PAYMENTS AND	ADJUSTMENTS	_		
08/27	Payment Received - Thank You			
SERVICE CHARGI	SERVICE CHARGES			
09/26 - 10/25 09/26 - 10/25 09/26 - 10/25 09/26 - 10/25 09/26 - 10/25 09/26 - 10/25	Basic Service			
TAXES AND FEES				

TAXES AND FEES

**TELEPHONE TAXES AND FEES** 

911 Tax...
Telephone Federal Usf Fee...
In State Universal Service Fund...
Subscriber Line Charge...
Indiana Utility Receipts Tax...
Subtotal...



TOTAL AMOUNT DUE NOW .....

Your select provider is Big River Telephone



**BANK ACCOUNT** 

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature:\_\_\_\_

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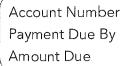
#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay</u> for free online payment service

AUTOMATIC MONTHLY CREDIT CARD PAY	MENT OR ONE TIME ONLY
VISA DISCOVER	Masterial Sparis
AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD	ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card #	
Exp. Date: Month	Year
Signature:	









newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your triends will get \$5 off their next bill. Everybody wins! FOR SERVICE AT: 4155 S COUNTY ROAD 300 E WINSLOW, IN 47598

#### Minimility Systemicant Symmetry

Service Period Previous Balance Payments and Adjustments Current Charges Total Amount Due 09/24/13 - 10/23/13



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### **SAVE TIME AND MONEY**

visit <u>newwavecom.com/easypay.html</u> for free online payment service

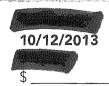
Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back
Please return this portion with your payment

NEW\_AVE PO BOX 988 SIKESTON, MO 63801

4155 S COUNTY ROAD 300 E WINSLOW, IN 47598

Account Number
Payment Due By
Amount Due
Amount Enclosed



Make checks payable to:













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SECURITY	

This statement reflects	payments received	d through 09/13/2013
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08/15	Amount of Last Statement
PAYMENTS AND	ADJUSTMENTS
09/05	Payment Received - Thank You
SERVICE CHARGI	ES
09/24 - 10/23	Basic Service
09/24 - 10/23	Expanded Basic Service
09/24 - 10/23	Platinum High Speed Data Service
09/24 - 10/23	Modem Rental
09/24 - 10/23	Broadcast Surcharge
	Subtotal
TAXES AND FEES	
09/24 - 10/23	FCC Fee
	Subtotal
TAXES AND FEES	
	Franchise Fee
	State Sales Tax
TOTAL AMOUNT	DUE NOW

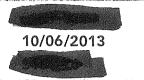
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	PAY MATIC PAYMENT OPTIONS	AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
1 1	AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT	DISCOVER MESTODO OF THE PROPERTY OF THE PROPER
	Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.	AUTOMATIC MONTHLY PAYMENT - ONE TIME PAYMENT - CREDIT/DEBIT CARD
C: I		Card #
Signat	ure:	Exp. Date: Month Year
(\$)	SAVE TIME AND MONEY visit newwayecom.com/easypay for free online payment service	Signature:



Area's fastost internet.

newwavecom.com/livechatactive.php

Account Number
Payment Due By
Amount Due





newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT: 2228 E COUNTY ROAD 375 S WINSLOW, IN 47598

#### Mondato Stranguesa Semanas

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due

09/17/13 - 10/16/13



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay.html</u> for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501



\*Some restrictions may apply. Limited time only.

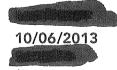
Important billing detail on back

Please return this portion with your payment

PO BOX 988 SIKESTON, MO 63801

7522 0100 N OR P 05 0705 P070 N OR O 97 N OR O 97 V 4210 1 AT 0 . 381

 Account Number
Payment Due By
Amount Due
Amount Enclosed



Make checks payable to:















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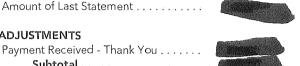
This statement reflects payments received through 09/06/2013

**PAYMENTS AND ADJUSTMENTS** 

08/19

08/09

Payment Received - Thank You . . . . . .



SERVICE CHARGES

09/17 - 10/16	1 Digital Gateway
09/17 - 10/16	Unlimited Phone Service
09/17 - 10/16	Basic Service
09/17 - 10/16	Expanded Basic Service
09/17 - 10/16	Family Plus
09/17 - 10/16	HBO The Works
09/17 - 10/16	Showtime Unlimited Package
09/17 - 10/16	Digital Sports Tier
09/17 - 10/16	1 Digital Gateway
09/17 - 10/16	Starz! Superpak
09/17 - 10/16	Platinum High Speed Data Service
09/17 - 10/16	Modem Rental
09/17 - 10/16	Broadcast Surcharge
09/17 - 10/16	1 Basic Service Discount
09/17 - 10/16	1 Basic Service Discount
09/17 - 10/16	1 Contract Service Discount
09/17 - 10/16	High Speed Data Discount
	Subtotal

TAXES AND FEES

Subtotal



TAXES AND FEES



Your select provider is Big River Telephone



AUTOMATIC PAYMENT OPTIONS

AUTOMATIC MONTHLY PAYMENT -BANK ACCOUNT

> Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature:\_\_\_\_



SAVE TIME AND MONEY

visit newwavecom.com/easypay for free online payment service

autowatic	MONTHLY	CREDIT	CARD	PAYMENT	OR	ONE	TIME	ONLY

VISA
 eristratie i











7	AUTOMATIC MONTHLY PAYMENT -
ļ	CREDIT/DEBIT CARD

AUTOMATIC MONTHLY	PAYMENT
CREDIT/DEBIT CARD	

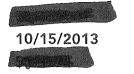
$\Gamma$	ONE TIME PAYMENT
	CREDIT/DEBIT CARD

Exp. Date: Month\_\_\_\_\_Year\_\_\_\_

Signature:\_\_\_\_\_



Account Number Payment Due By Amount Due





newwavecom.com/livechatactive.php

newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT: 1940 E COUNTY ROAD 375 S WINSLOW, IN 47598

#### Menthiy Shreman Summery

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay.html</u> for free online payment service

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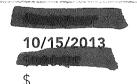
\*Some restrictions may apply, Limited time only.

Important billing detail on back

Please return this portion with your payment

NEW\_AVE PO BOX 988 SIKESTON, MO 63801

Account Number
Payment Due By
Amount Due
Amount Enclosed



1940 E COUNTY ROAD 375 S WINSLOW, IN 47598

Make checks payable to:













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Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or

**Need More Time to Pay?** BillFloat can pay your bill now and you pay BillFloat back later. Visit <a href="https://www.newwavecom.com">www.newwavecom.com</a> for more details.

debit/credit card. It's easy, secure, and convenient!

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: www.newwavecom.com for details. NewWave Communications is an Equal Opportunity Employer.

This statement reflects payments received through 09/17/2013

PAYMENTS AND ADJUSTMENTS

09/11

08/19

Payment Received - Thank You . . . . .

Amount of Last Statement . . . . . . . . .



SERVICE CHARGES

09/26 - 10/25	Family Plus
09/26 - 10/25	Unlimited Phone Service
	Basic Service
09/26 - 10/25	Expanded Basic Service
09/26 - 10/25	
09/26 - 10/25	Starz! Superpak
09/26 - 10/25	Platinum High Speed Data Service
09/26 - 10/25	Modem Rental
09/26 - 10/25	Broadcast Surcharge
09/26 - 10/25	1 Basic Service Discount
09/26 - 10/25	1 Basic Service Discount
09/26 - 10/25	1 Contract Service Discount
09/26 - 10/25	High Speed Data Discount
	Subtotal

TAXES AND FEES



TAXES AND FEES



**TELEPHONE TAXES AND FEES** 



Your select provider is Big River Telephone



AUTOMATIC MONTHLY PAYMENT BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature:

## 



#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay</u> for free online payment service



Account Number Payment Due By Amount Due





newwavecom.com



1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.



#### **Payment Options**

- Online newwavecom.com/easypay
- Automated Payment Service 888-863-9928
   Make payment over the phone without the need for an operator
- Billfloat see newwave.com for details
   Get up to 30 days to pay, bank account required

FOR SERVICE AT: 3339 S COUNTY ROAD 175 E WINSLOW, IN 47598

### - Memily Signement Summary

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay.html</u> for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

NEW AVE PO BOX 988 SIKESTON, MO 63801

3339 S COUNTY ROAD 175 E WINSLOW, IN 47598 Please return this portion with your payment

Account Number

Amount Due

Amount Enclosed

Payment Due By



Make checks payable to:















If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at http://newwavecom.com/bsa.pdf.

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Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

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This statement reflects	payments	received	through	09/17/2013

08/19	Amount of Last Statement	W. (100 a
YMENTS A	AND ADJUSTMENTS	
09/16	Late Payment Fee	

Subtotal .....

#### SERVICE CHARGES

09/26 - 10/25	Family Plus	material by
09/26 - 10/25	1 Digital Video Recorder Starter	
09/26 - 10/25	Platinum High Speed Data Service	SAME AND A STATE OF THE PARTY O
	Basic Service	SARAGED .
09/26 - 10/25	Expanded Basic Service	
09/26 - 10/25	Modem Rental	
09/26 - 10/25	Broadcast Surcharge	1000022004
	Subtotal	

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VE2 WIND LEE?		
09/26 - 10/25	FCC Fee	
	Subtotal	

#### TAXES AND FEES

Franchise Fee	
Subtotal	
	a.



	MATIC PAYMENT OPTIONS	AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
1 1	AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT	VISA DISCOVER LEGISTICAL GRANGET
F	Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.	AUTOMATIC MONTHLY PAYMENT - ONE TIME PAYMENT - CREDIT/DEBIT CARD
Signature:		Card #
o.g		Exp. Date: MonthYear
	SAVE TIME AND MONEY visit newwavecom.com/easypay for free online payment service	Signature:





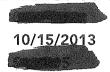
We certainly appreciate your business. Payment must be

payment fee (taxes may apply). This invoice does not include

received on or before the due date to avoid a \$7.99 late

transactions after the statement date.

Account Number
Payment Due By
Amount Due





newwavecom.com



1-888-863-9928

FOR SERVICE AT: 3918 S COUNTY ROAD 225 E WINSLOW, IN 47598

#### odivio milais ostra il imilatore da infranta.

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due

09/26/13 - 10/25/13



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay.html</u> for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501



\*Some restrictions may apply. Limited time only.

Important billing detail on back

Please return this portion with your payment

NEW AVE PO BOX 988 SIKESTON, MO 63801

Account Number
Payment Due By
Amount Due
Amount Enclosed



\$

3918 S COUNTY ROAD 225 E WINSLOW, IN 47598

Make checks payable to:













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Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

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**PAYMENTS AND ADJUSTMENTS** 

08/19

Payment Received - Thank You . . . . .

Amount of Last Statement . . . . . . . .



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09/26 - 10/25	Family Plus	AND ST
09/26 - 10/25	2 Digital Gateway	WAREE TO
09/26 - 10/25	Unlimited Phone Service	FRANCE.
09/26 - 10/25	Basic Service	THE SHARE
09/26 - 10/25	Expanded Basic Service	STATE OF THE STATE
09/26 - 10/25	1 Digital Gateway	44000
09/26 - 10/25	Starz! Superpak	1000
09/26 - 10/25	Platinum High Speed Data Service	<b>Grade</b>
09/26 - 10/25	Modem Rental	38890
09/26 - 10/25	Broadcast Surcharge	Light
09/26 - 10/25	1 Basic Service Discount	SERVICE
09/26 - 10/25	1 Basic Service Discount	
09/26 - 10/25	1 Contract Service Discount	40000
09/26 - 10/25	High Speed Data Discount	1886.07
	Subtotal	

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	Call Market

#### TAXES AND FEES

Subtotal.......



#### TAXES AND FEES

State Sales Tax...... 



**TELEPHONE TAXES AND FEES** 



Your select provider is Big River Telephone



AUTOMATIC PAYMENT OPTIONS

AUTOMATIC MONTHLY PAYMENT -**BANK ACCOUNT** 

> Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment,

Signature:\_\_\_\_\_

## AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY DISCOVER AUTOMATIC MONTHLY PAYMENT -ONE TIME PAYMENT -CREDIT/DEBIT CARD CREDIT/DEBIT CARD Card # \_\_\_\_\_ Exp. Date: Month\_\_\_\_\_Year\_\_\_\_ Signature:

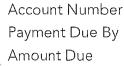


#### SAVE TIME AND MONEY

visit newwavecom.com/easypay for free online payment service



Area's fastest internet.







newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT: 1245 E COUNTY ROAD 475 S WINSLOW, IN 47598

#### Mondily Statement Stimport

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay.html</u> for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501



\*Some restrictions may apply. Limited time only.

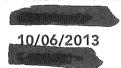
Important billing detail on back
Please return this portion with your payment

NEW AVE PO BOX 988

SIKESTON, MO 63801

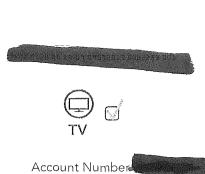
7522 0100 NO RP 09 09092013 NORNON 0003253 S1 T17  $4214\ 1\ AT\ 0.381$ 

 Account Number
Payment Due By
Amount Due
Amount Enclosed



Make checks payable to:











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Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

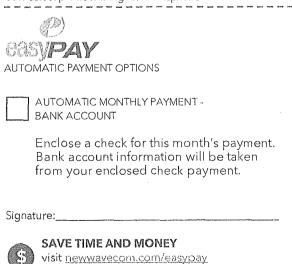
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This statement refl	ects payments received through 09/06/2013
08/09	Amount of Last Statement
PAYMENTS AND 08/19	ADJUSTMENTS Payment Received - Thank You
00/17	Subtotal
SERVICE CHARGI	ES .
09/17 - 10/16	Expanded Basic Service
09/17 - 10/16	Digital Sports Tier
09/17 - 10/16	1 Digital Video Recorder Starter
09/17 - 10/16 09/17 - 10/16	Basic Service
09/17 - 10/16	Starz! Superpak
09/17 - 10/16	Unlimited Phone Service
09/17 - 10/16	Broadcast Surcharge
09/17 - 10/16	1 Basic Service Discount
	Subtotal
TAXES AND FEES	
09/17 - 10/16	FCC Fee
TAXES AND FEES	
	Franchise Fee
	State Sales Tax
TELEPHONE TAX	ES AND FEES
	911 Tax
	Telephone Federal Usf Fee
	In State Universal Service Fund

Indiana Utility Receipts Tax.....

Your select provider is Big River Telephone



for free online payment service

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AUTOMATIC IVI	ONTHLY C	REDIT CA	RD PAY	MENT OR O	ie tiwe	ONLY
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Signature:				······································		







newwavecom.com

Account Number Payment Due By

Amount Due



In Receipt

1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.



#### **Payment Options**

- Online newwavecom.com/easypay
- Automated Payment Service 888-863-9928
   Make payment over the phone without the need for an operator
- Billfloat see newwave.com for details Get up to 30 days to pay, bank account required

FOR SERVICE AT: 1655 E COUNTY ROAD 475 S WINSLOW, IN 47598

#### Mileonially Statemplant Summara

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay.html</u> for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back
Please return this portion with your payment

NEWAVE PO BOX 988 SIKESTON, MO 63801

1655 E COUNTY ROAD 475 S WINSLOW, IN 47598 Account Number
Payment Due By
Amount Due
Amount Enclosed



Make checks payable to:













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This statement reflects payments received through 09/17/2013

08/19	Amount of Last Statement	
PAYMENTS AND	O ADJUSTMENTS	
09/16	Late Payment Fee	

KVICE CHARGI	=5	
09/26 - 10/25	Unlimited Phone Service	18 (18 (18 (18 (18 (18 (18 (18 (18 (18 (
	Basic Service	42.50
09/26 - 10/25	Expanded Basic Service	
09/26 - 10/25	Platinum High Speed Data Service	4630000
09/26 - 10/25	Modem Rental	(1) (A) (A) (A) (A) (A) (A) (A) (A) (A) (A
09/26 - 10/25	Broadcast Surcharge	
09/26 - 10/25	1 Basic Service Discount	CONTRACT
09/26 - 10/25	1 Basic Service Discount	32X234
09/26 - 10/25	High Speed Data Discount	Asset 1
	Subtotal	

TAXES AND FEES

09/26 - 10/25	FCC Fee
	Subtotal

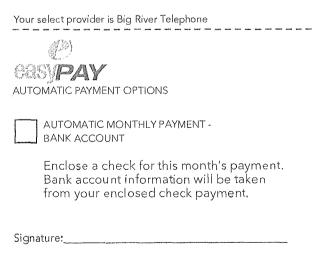
TAXES AND FEES

Franchise Fee	
State Sales Tax	
Subtotal	. House

TELEPHONE TAXES AND FEES

911 Tax
Telephone Federal Usf Fee
In State Universal Service Fund
Subscriber Line Charge
Indiana Utility Receipts Tax
Subtotal





AUTOMATIC MONTHLY CREDIT CARD PAY	YMENT OR ONE TIME ONLY
VISA DISCOVER	This (st. a.d.)
AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD	ONE TIME PAYMENT - CREDIT/DEBIT CARD
Card # Year	
Signature:	



#### SAVE TIME AND MONEY

visit newwavecom.com/easypay for free online payment service





Account Number
Payment Due By
Amount Due





newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

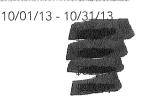


GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your iriends will get \$5 off their next bill. Everybody wins! FOR SERVICE AT: 4833 S COUNTY ROAD 100 E WINSLOW, IN 47598

#### Weighly Saleman Strange

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

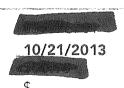
visit <u>newwavecom.com/easypay.html</u> for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back
Please return this portion with your payment

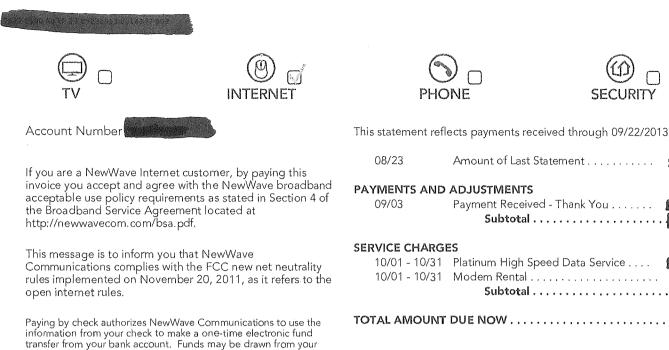
NEW CALAMAN PROPERTY PO BOX 988
SIKESTON, MO 63801

4833 S COUNTY ROAD 100 E WINSLOW, IN 47598 Account Number
Payment Due By
Amount Due
Amount Enclosed



Make checks payable to:





account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and

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Need More Time to Pay? BillFloat can pay your bill

CAREER OPPORTUNITIES are available at NewWave

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Communications. Please visit our website: www.newwavecom.com for details, NewWave Communications is an Equal Opportunity Employer.

08/23	Amount of Last Statement	
<b>PAYMENTS AND</b> 09/03	ADJUSTMENTS Payment Received - Thank You	
	ES Platinum High Speed Data Service Modem Rental	
TOTAL AMOUNT	DUE NOW	

**AUTOMATIC PAYMENT OPTIONS** AUTOMATIC MONTHLY PAYMENT -BANK ACCOUNT Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment. Signature:\_\_\_

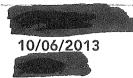
> SAVE TIME AND MONEY visit newwavecom.com/easypay for free online payment service

Automatic monthly credit card payment or one time only						
VISA DISCOVER MESTAGE DE MESTAGE						
AUTOMATIC MONTHLY PAYMENT - ONE TIME PAYMENT - CREDIT/DEBIT CARD CREDIT/DEBIT CARD						
Card #						
Exp. Date: MonthYear						
Signature:						





Account Number
Payment Due By
Amount Due





newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:
1025 E COUNTY ROAD 550 S WINSLOW, IN 47598



GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill. Everybody wins!

#### Monthly Skatemen Situation

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

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Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back
Please return this portion with your payment

NEW AVE PO BOX 988 SIKESTON, MO 63801

717 12 1756000 NANNNNYN EGOSPOPO PO 98 ON 0010 9277 4232 1 AT 0.381

1025 E COUNTY ROAD 550 S WINSLOW IN 47598-8878 դիլՈՈԼիդդոդիլիերդիրիդիրիդիկինիի Account Number
Payment Due By
Amount Due
Amount Enclosed



Make checks payable to:











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This statement reflects payments received through 09/06/2013

08/09



#### **PAYMENTS AND ADJUSTMENTS**

08/26

Payment Received - Thank You . . . . . . .



#### SERVICE CHARGES

08/14 - 09/15 Platinum High Speed Data Service . . . . 08/14 - 09/15 Unlimited Phone Service . . . . . . . . . . . . 09/16 - 10/15 Platinum High Speed Data Service . . . . 

#### TAXES AND FEES



#### TELEPHONE TAXES AND FEES

In State Universal Service Fund . . . . . . . 



TOTAL AMOUNT DUE NOW ...........

Notes there will have being topic three time topic types and toward to the time the time the time toward to



Your select provider is Big River Telephone



**AUTOMATIC PAYMENT OPTIONS** 

AUTOMATIC MONTHLY PAYMENT -BANK ACCOUNT

> Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature:\_\_\_\_



#### SAVE TIME AND MONEY

visit newwavecom.com/easypay for free online payment service

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Signature:



Account Number
Payment Due By
Amount Due





newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT: 1076 E COUNTY ROAD 475 S WINSLOW, IN 47598

#### ardendidy Serkanthi Eylinnel.

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due

09/18/13 - 10/17/13



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay.html</u> for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

\*Some restrictions may apply. Umited time only.

Important billing detail on back
Please return this portion with your payment

NEW AVE PO BOX 988 SIKESTON, MO 63801

Account Number Payment Due By Amount Due

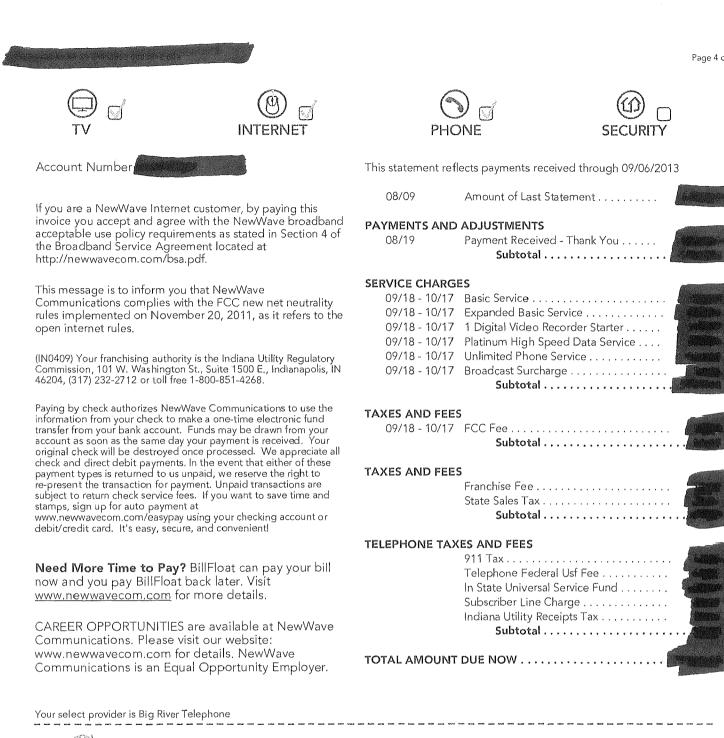
Amount Enclosed



1076 E COUNTY ROAD 475 S
WINSLOW, IN 47598

Make checks payable to:







Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature:	 	·	 
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#### SAVE TIME AND MONEY

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Signature:									





Account Number
Payment Due By
Amount Due





newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



TILLA FRID S SAVE

GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your triends will get \$5 off their next bill. Everybody wins! FOR SERVICE AT: 1117 E COUNTY ROAD 550 S WINSLOW, IN 47598

#### Memilikaski darah Silamata

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back
Please return this portion with your payment

NEW AVE PO BOX 988 SIKESTON, MO 63801

7522 0100 NO RP 20 09202013 NYNNNNN 0001553 S1 T7  $1705\ 1\ AT\ 0.381$ 

1117 E COUNTY ROAD 550 S WINSLOW IN 47598-8879 [[[[[...]]]]][[[[[]]]]]]]]] Account Number Payment Due By Amount Due Amount Enclosed



DO NOT PAY - ACCOUNT IS DRAFTED AUTOMATICALLY - THANK YOU

Make checks payable to:













If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at http://newwavecom.com/bsa.pdf.

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Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

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PHONE	

This statement reflects payments received through 09/19/2013

**PAYMENTS AND ADJUSTMENTS** 

08/30



SERVICE CHARGES

08/21

09/30 - 10/29 Platinum High Speed Data Service . . . 09/30 - 10/29 Enhanced Local Telephone Service . . . .

TAXES AND FEES

Subtotal......

TELEPHONE TAXES AND FEES

In State Universal Service Fund . . . . . . . Indiana Utility Receipts Tax..... 



Your select provider is Big River Telephone



AUTOMATIC M	ONTHLY	CREDIT CA	RD PAY	MENT OR ON	IE TIME ONLY	
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Exp. Date: Month	)	Year_				
Signature:						



SAVE TIME AND MONEY

visit newwavecom.com/easypay for free online payment service



Account Number Payment Due By Amount Due





newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$6 off their next bill. Everybody winst FOR SERVICE AT: 1171 E COUNTY ROAD 550 S WINSLOW, IN 47598

#### Mondak Steffmen Stimmen

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

visit <u>newwavecom.com/easypay.html</u> for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back
Please return this portion with your payment

NEW AVE PO BOX 988 SIKESTON, MO 63801



1171 E COUNTY ROAD 550 S WINSLOW, IN 47598 Account Number Payment Due By Amount Due

Amount Enclosed

10/06/2013

\$

Make checks payable to:













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Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

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This statement reflects	payments	received	through	09/06/2013
This state ment remotes	payments	10001000	unougn	07/00/2015

08/09	Amount of Last Statement	
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#### **PAYMENTS AND ADJUSTMENTS**

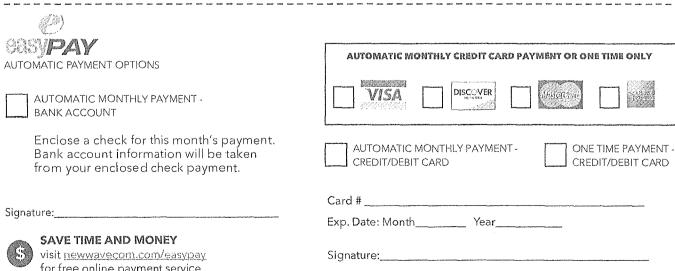
08/19 Payment Received - Thank You . . . . . .

# 

#### SERVICE CHARGES

09/16 - 10/15 High Speed Data ,	09/16 - 10/15 1 Hsd No Cable	
Subtotal	09/16 - 10/15 High Speed Data	

TOTAL AMOUNT DUE NOW .....



for free online payment service





Account Number
Payment Due By
Amount Due





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1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill. Everybody wins! FOR SERVICE AT: 1257 E COUNTY ROAD 550 S WINSLOW, IN 47598

#### Allenday Gertangar Stratus 3

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

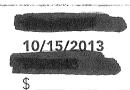
visit <u>newwavecom.com/easypay.html</u> for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

NEW AVE PO BOX 988 SIKESTON, MO 63801 Please return this portion with your payment

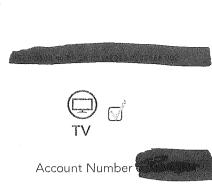
Account Number
Payment Due By
Amount Due
Amount Enclosed



1257 E COUNTY ROAD 550 S WINSLOW, IN 47598

Make checks payable to:











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(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

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This statement refl	ects payments received through 09/17/2013
08/19	Amount of Last Statement
PAYMENTS AND	ADJUSTMENTS
08/26	Payment Received - Thank You
SERVICE CHARG	ES
09/26 - 10/25	Basic Service
09/26 - 10/25	Expanded Basic Service
09/26 - 10/25	Modem Rental
09/26 - 10/25 09/26 - 10/25	High Speed Data
07720 10720	Subtotal
TAXES AND FEE:	
09/26 - 10/25	FCC Fee
	Subtotal
TAXES AND FEE	5
	Franchise Fee
	State Sales Tax
	Subtotal

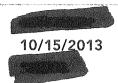


Check out ONE TIME PAYMENT
1
CREDIT/DEBIT CARE





Account Number Payment Due By Amount Due





newwavecom.com



1-888-863-9928

FOR SERVICE AT: We certainly appreciate your business. Payment must be 1403 E COUNTY ROAD 550 S WINSLOW, IN 47598

#### received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

"Some restrictions may apply. Limited time only.

Monthly Stokement Summers

Service Period Previous Balance Payments and Adjustments **Current Charges** Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.

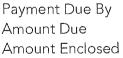
Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

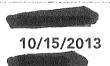
Important billing detail on back Please return this portion with your payment

NEW/AVE PO BOX 988 SIKESTON, MO 63801



Account Number





DO NOT PAY - ACCOUNT IS DRAFTED **AUTOMATICALLY - THANK YOU** 

Make checks payable to:









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(IN0272) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

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Communications. Please visit our website: www.newwavecom.com for details. NewWave Communications is an Equal Opportunity Employer.

This statement reflects	payments	received	through	09/17/2013
			_	

	. ,
08/19	Amount of Last Statement
PAYMENTS AND	ADJUSTMENTS
08/27	Payment Received - Thank You
	Subtotal
SERVICE CHARGE	
09/26 - 10/25	Basic Service
09/26 - 10/25	Expanded Basic Service
09/26 - 10/25	1 Digital Video Recorder Starter
09/26 - 10/25	Starz! Superpak
09/26 - 10/25	Platinum High Speed Data Service
09/26 - 10/25	Modem Rental
09/26 - 10/25	Broadcast Surcharge
09/26 - 10/25 09/26 - 10/25	1 Basic Service Discount
09/20 - 10/25	1 Contract Service Discount
TAXES AND FEES	
09/26 - 10/25	FCC Fee
	Subtotal
TAXES AND FEES	
	Franchise Fee
	State Sales Tax

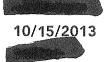
TOTAL AMOUNT DUE NOW .....

CAREER OPPORTUNITIES are available at NewWave

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	PAY MATIC PAYMENT OPTIONS	AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
1 1	AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT	VISA DISCOVER (100104) 110 110 110 110 110 110 110 110 110 11
	Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.	AUTOMATIC MONTHLY PAYMENT - ONE TIME PAYMENT - CREDIT/DEBIT CARD CREDIT/DEBIT CARD
Chrystown		Card #
Signal	ure:	Exp. Date: MonthYear
(3)	SAVE TIME AND MONEY visit newwayecom.com/easypay for free online payment service	Signature:



Account Number
Payment Due By
Amount Due





newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



TELL-A-FYEND 8 SAVE

GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill. Everybody winst FOR SERVICE AT: 1448 E COUNTY ROAD 475 S WINSLOW, IN 47598

#### diendily 5 Ekanene Summers

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due

09/26/13 - 10/25/13



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

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Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back
Please return this portion with your payment

NEW AVE PO BOX 988 SIKESTON, MO 63801

1448 E COUNTY ROAD 475 S WINSLOW, IN 47598 Account Number
Payment Due By
Amount Due
Amount Enclosed

10/15/2013

Make checks payable to:













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#### **PAYMENTS AND ADJUSTMENTS**

09/05

Payment Received - Thank You . . . . . .



#### SERVICE CHARGES

Subtotal



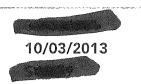
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Clanabura	Card #
Signature:	Exp. Date: N
SAVE TIME AND MONEY visit newwavecom.com/easypay for free online payment service	Signature:_

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY						
VISA DISCOVER	thereign same					
AUTOMATIC MONTHLY PAYMENT CREDIT/DEBIT CARD	ONE TIME PAYMENT - CREDIT/DEBIT CARD					
Card #						
Exp. Date: MonthYear	maki majamininda pilimen kelendiraha danang					
Signature:						





Account Number
Payment Due By
Amount Due





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1-888-863-9928

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GET \$30 OFF YOUR NEXT BILL when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill. Everybody winst FOR SERVICE AT: 4831 S COUNTY ROAD 100 E WINSLOW, IN 47598

#### Monthly Strictutal Strictural

Service Period
Previous Balance
Payments and Adjustments
Current Charges
Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### **SAVE TIME AND MONEY**

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Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

NEW AVE PO BOX 988 SIKESTON, MO 63801

Part of Comments and Comments a

4831 S COUNTY ROAD 100 E WINSLOW, IN 47598 Account Number Payment Due By

Amount Due

Amount Enclosed

10/03/2013

\$

Make checks payable to:















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for free online payment service

This statement refle	ects payment	ts received th	nrough 09/	05/2013

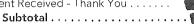
08/06 Amount of Last Statement . . . . . . . . . . . . .



#### **PAYMENTS AND ADJUSTMENTS**

08/16

Payment Received - Thank You . . . . . .





#### SERVICE CHARGES



TOTAL AMOUNT DUE NOW ......



AUTOMATIC PAYMENT OPTIONS	AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY			
AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT	VISA DISCOVER TERRITOR DEPOSES			
Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.	AUTOMATIC MONTHLY PAYMENT - ONE TIME PAYMENT - CREDIT/DEBIT CARD CREDIT/DEBIT CARD			
	Card #			
Signature:	Exp. Date: MonthYear			
SAVE TIME AND MONEY visit newwavecom.com/easypay	Signature:			



Account Number Payment Due By Amount Due





newwavecom.com/livechatactive.php



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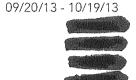
1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT: 1671 E COUNTY ROAD 550 S WINSLOW, IN 47598

#### himalik/Sigigmeniğiriningi;

Service Period Previous Balance Payments and Adjustments Current Charges Total Amount Due



Please allow 3-5 days for delivery and payment processing. If payment is processed after due date a late fee will be assessed.



#### SAVE TIME AND MONEY

visit newwavecom.com/easypay.html for free online payment service

Visit your nearest NewWave store location: 111 Cherry Tree Plaza, Washington, IN 47501

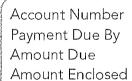


\*Some restrictions may apply. Limited time only.

Important billing detail on back

Please return this portion with your payment

PO BOX 988 SIKESTON, MO 63801





1671 E COUNTY ROAD 550 S WINSLOW, IN 47598

Make checks payable to:













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i	Inis statement ref	lects payments	received	through	09/11/20	JIJ
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**PAYMENTS AND ADJUSTMENTS** 

Payment Received - Thank You . . . . . 09/03 

Amount of Last Statement . . . . . . . . . . . . .

#### SERVICE CHARGES

08/12

09/20 - 10/19	Family Plus	
09/20 - 10/19	2 Digital Gateway	
09/20 - 10/19	Basic Service	
09/20 - 10/19	Expanded Basic Service	
09/20 - 10/19	1 Digital Gateway	(B)
09/20 - 10/19	Starz! Superpak	
09/20 - 10/19	Platinum High Speed Data Service	
09/20 - 10/19	Broadcast Surcharge	
09/20 - 10/19	1 Basic Service Discount	
09/20 - 10/19	1 Contract Service Discount	
	Subtotal	

#### TAXES AND FEES

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Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature:\_\_\_



for free online payment service

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY						
VISA	DI	SCOVER HEZWYSK		Mark (Tital)		417-047 17-715-18-5
AUTOMATIC I CREDIT/DEBIT		PAYMEN	JT -	1 1		PAYMENT - BIT CARD
Card #						Employant and Ample T
Exp. Date: Month	····	_ Year_				
Signature:						

